

Banner | Aetna Specialty Pharmacy Network

Banner Family Pharmacy – Specialty support services

Let us help you get the specialty medicine you need

The Banner/Aetna joint venture offers a quality solution for all your specialty pharmacy needs. Banner Family Pharmacy is included in your network. Banner Family Pharmacy will work with you and your doctor to get your specialty medicine sent right to your mailbox. This coordinated process also offers extra support during your treatment. We believe that this integrated approach to care offers you the best model for treatment. But based on your plan, you may also be allowed to use a retail pharmacy.

What are the advantages of Banner Family Pharmacy? If you're taking a specialty medicine, we know there can be challenges. These very complex medications may be harder to administer compared to other medications. They can also be very expensive and have a range of side effects that might worry you. All these things can make it hard to stay on track with your doctor's orders.

The pharmacists at Banner Family Pharmacy can give you the extra support you may need. Our staff of clinical pharmacists and pharmacy technicians are experts in specialty drug treatments. They know when to communicate with your doctor, how to properly ship and handle special medicine, and how to get it to you when you need it. We can help you manage your unique condition.

We serve our members across the country. It's a one-stop shop for all of your specialty medicine needs. Enjoy these helpful services:

- Customized patient goals
- Personalized care performed by our pharmacists and technicians
- Side-effect management
- Medication adherence support
- Financial support
- Convenient shipping and delivery options

We're here to help you

- Just call us toll-free at 1-844-747-6442 with any questions on your specialty medications(s).
- If you have questions about your pharmacy benefits or the pharmacy that's right for you, call the toll-free number on your Banner | Aetna member ID card.

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