## Aetna Specialty Pharmacy® Holiday Calendar

To ensure that your medications are delivered to you in a timely manner, please note that the Aetna Specialty Pharmacy<sup>®</sup> will be closed on the following holidays:

**July 4th** Monday, July 4, 2011 - Closed

**Labor Day** Monday, September 5, 2011 - Closed

Next Day Shipping is not available the day before each closed holiday.

## Thanksgiving

Wednesday, November 23, 2011 - Open for calls Thursday, November 24, 2011 - Closed Friday, November 25, 2011 - Closed

## Christmas

Monday, December 26, 2011 - Closed

## New Years

Monday, January 2, 2011 - Closed

It is our practice for an Aetna Specialty Pharmacy representative to contact you and set-up your delivery one week prior to your refill date. If you are not contacted one week prior, please feel free to contact us to ensure no interruption in your therapy. We do have on-call support if needed during non-business hours for urgent situations. If you need assistance, please call us toll-free at 1-866-782-ASRX (1-866-782-2779) or TDD: 1-877-833-ASRX (1-877-833-2779).

Aetna Specialty Pharmacy refers to Aetna Specialty Pharmacy, LLC, a subsidiary of Aetna Inc., which is a licensed pharmacy that operates through specialty pharmacy prescription fulfillment.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. The Aetna companies that offer, underwrite or administer benefits coverage include: Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.

